



Medi-Call Italia S.r.l.

YOU CAN COUNT ON US

www.medi-call.it





About us

We have selected, over the years, a crew of GP and Specialists, who keep themselves up-to-date and practice their medical profession with passion and enthusiasm. With a great teamwork and synergic effort, we do converge our different capacities to the exclusive primary benefit of the patients.





Our services

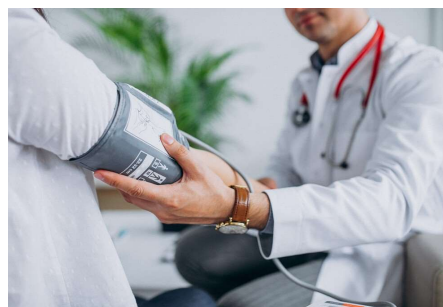
- Health care assistance for insured patients in Italy
- Hospitalizations
- Taxi or ambulance transfers
- Facilitation and admission in private and public facilities
- Repatriations
- Paramedics
- Legal assistance
- Multilingual Operative Center 24/7
- Telemedicine and Phone consultation





GENERAL PRACTITIONER

Our 24/7 service: for simple diseases, you can choose quick solutions and get a visit directly at your home in short time



SPECIALISTIC VISIT

Pediatricians, otorhinolaryngologists, dermatologists, etc. in case of specific pathologies



DIAGNOSTICS AND LAB TESTS

Ascertain pathologies and monitor the patient's condition with state-of-the-art instruments



Further Services



Repatriations

Experienced and qualified physicians at your disposal if you need assistance and support during a trip: safely back home!



Hotel booking

Our knowledge of the land and our experience make us able to find the best accommodations, anywhere the patient wants to stay.



Taxi Transfer

Don't worry about moving: if you want to get somewhere, our taxi providers will bring you wherever you ask, in Italy or abroad



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24/7 DOCTOR ON CALL FOR PHONE CONSULTATION

If you need a medical opinion, call us! An operator will take all the informations and you will be called back in a short time by a General Practitioner



DID YOU KNOW?

All clinical documentation received from our providers (hospitals and clinics) is supervised by our Medical Supervisor before being sent to the client.





**FACILITATION AND ADMISSION
IN PRIVATE AND PUBLIC HOSPITALS**
**Medical information obtaining during
hospitalization**

Medi-Call Italia S.r.l. presents itself both as an asset for the customer (Insurance and/or Assistance Companies) as well as for the physical user (the patient).

We always meet the needs of our customers, providing them with every possible resource available on the territory in excellent timing.

You will find timely, appropriate and professional assistance from both doctors and the operations centre.



AMBULANCE SERVICE

We can handle local ambulance transports or long-distance transfer moving from and to abroad by using the most equipped means.

We can also help you in processing all the arrangements necessary for a health transport.

We make available for you our know-how and our long-timed experience to find the most appropriate solution for any necessity and to achieve the most convenient result.



Our Operations Center

In our Operations Center you will always find someone ready to listen to you.

We are on duty 365 days a year, 24 hours a day, on bank holidays too: our operators are ready to help you looking for the best solution for your own requirements.

Call us and tell the Operator what your problem is: you'll find professionalism, kindness and willingness.

A quick solution to your needs is just a phone call or an e-mail away.



COVID-19 screening services

SARS-COV-2 ANTIGENIC RAPID AND PCR TESTS

Rome metropolitan area (within 24 hours) and
further main cities in Italy



TELEMEDICINE

An alternative, effective solution

In our experience, the majority of medical problems reported by your customers travelling abroad are of a relatively simple nature, solvable even with remote advice and prescription.

This approach is attractive in terms of cost-containing (a teleconsultation should cost less than a face-to-face medical examination) and becomes even more interesting in cases of clients who find themselves in underserved areas.

Obviously, for more complex problems, telemedicine can still be useful as an initial contact with patients and subsequently as clinical data collection and remote follow-up.



TELEMEDICINE

Workflow

Our operations center always has a doctor available 24 hours a day to collect requests for advice and get in touch with the patient. Therefore the procedure we propose is as follows:

- Contact request: it may come from your O.C. or directly from the patient to our O.C., in a manner to be determined: by telephone, by e-mail, by dedicated software
- Connection: the patient can decide whether to connect with our doctor via voice or video, whichever is more appropriate in relation to his/her symptoms; our O.C. will forward by e-mail to the patient (or to your O.C.) a **reserved link** to conference with the doctor
- Examination: personal data collection, remote and forthcoming medical history, reported symptomatology, vital signs, formulation of diagnosis or diagnostic hypothesis
- Therapy: at the end of the examination, the doctor/our O.C. will send to the patient an electronic and digitally signed prescription with the therapy and the directions to be followed
- Follow-up: the patient can be contacted a second time as part of the same intervention for follow-up within 24-48 hours after the first, according to the circumstances
- Communication to our client: Medical Report at the end of the service



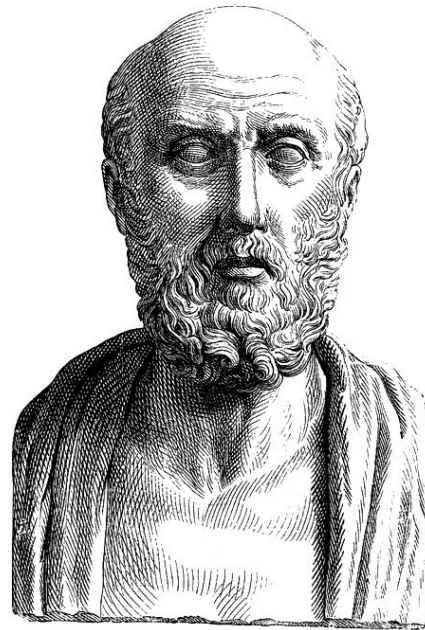
WE ARE OPEN 365 DAYS A YEAR, 24 HOURS A DAY

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Wherever the art of Medicine is loved, there is also a love of
Humanity

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Hippocrates



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COMPANY NAME: **MEDI-CALL ITALIA SRL**



CEO AND FOUNDER: OLIVIERO ARMENI MD o.armeni@medi-call.it

Email Alarm Center 24/24h: operations@medi-call.it

Phone 24/24h: +39 068840113

Company and Alarm Center address: via Mantova n. 44 - 00198 Roma Italia

Medical practice in Rome: corso Trieste n. 142 - 00198 Roma Italia

Coverage area: whole Italian territory

Bank Address: (IBAN) IT34K0200805219000010695188

On duty since 1996, currently we handle thousands of medical cases per year all around Italy

Dott. Oliviero Armeni
Medi-Call Italia Srl
C.E.O.



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OUR CONTACTS



E-mail

info@medi-call.it
operations@medi-call.it



Location

Via Mantova 44,
00198
ROME



Phone

+39 06 8840113



Opening hours

We are open 24/7